

# Joshua N. Werner

joshua@joshuawerner.com • (715) 204-9158

## PROFESSIONAL EXPERIENCE

8/11 – Current

*Director of IT and Community Media, City of Waupaca, Waupaca, WI*

- Responsible for oversight and decision making in the City's technology department including leadership of the staff and management of the budget for IT, Community Media and Wireless ISP Utility
- Support all IT needs including computers, servers, networks, e-mail, phone systems, mobile devices, security camera systems, access control and disaster recovery planning
- Improve the City's online presence including our websites, social media and transparency efforts
- Built and established city operated low power FM radio station, chief operator ensuring FCC compliance, responsible for station programming and technical operations
- Enhanced the government access TV station through improvements in programming and promotions, upgrades to the technical facility and involvement with the community

6/07 – 8/11

*Regional IT Coordinator & Webmaster, NRG Media, Plover, Wausau and Rhinelander, WI locations*

- Maintain and troubleshoot all computers, servers, software and our network; assist all users with any problems and training needs; maintain security, backup data, program the phone system, e-mail administration (Microsoft Exchange) and research and suggest upgrades and improvements
- Webmaster: design and maintain websites for sixteen radio stations and provide support for all web and media initiatives of our operation including graphic design, video and social networking
- Programming: Plan and implement small and medium sized web based applications including web based sales, production order and promotion calendar system

10/06 – Current

*Technical Operations, Hometown Broadcasting, Berlin, WI*

- Maintain all IT and networking equipment, ensure operation of radio station on air broadcast systems and online audio streaming; build and maintain station websites
- Assist with technical needs, programming and station operations

9/03 – 5/07

*Station Manager/Webmaster, 90.3 WRST-FM, Oshkosh, WI*

- Define and submit yearly budget; primary decision maker in regard to station spending
- Guide, train and supervise on and off air station staff with respect to station and university policy
- Maintain legal and technical operation of the station
- Created and maintained the station website and established the station's streaming server and webcasting service

## EDUCATION

Graduated May 2007

**University of Wisconsin Oshkosh** – Bachelor of Science (Cum Laude)

*Major:* Radio-TV-Film      *Minor:* Computer Science

*Overall GPA:* 3.648      *Major GPA:* 3.866

*Honor Roll:* 3 semesters      *Dean's List:* 4 semesters

*Organizations:* WRST Radio, Titan TV, Society of Broadcast Engineers Student Chapter 80.1

## SKILLS & PROFICIENCIES

**Network/System Administration:** Experience with Windows 2012R2 and 2016 Server, Active Directory, Group Policy, routers, firewalls, VPNs, wireless, switches, network cabling, data backup and recovery, computer imaging, virtual servers and remote support

**Software:** Knowledge of the following software: Microsoft Office, Adobe Photoshop, All Windows Operating Systems including 7, 8.1, 10 and Mac OS, Office 365

**Web/Programming:** Experience in PHP, HTML, CSS, MySQL, WordPress and Content Management Systems

## AWARDS AND CERTIFICATIONS

- Leadership Waupaca County – Class XV Graduate – 2014
- Waupaca Area Chamber of Commerce RUBY Award Nominee – 2014
- LFS101x: Introduction to Linux – Online Course through edX - 2014
- Boy Scouts of America Eagle Scout Award